# BARC Performance "At-A-Glance"

November 1-30, 2024

Live Relec	ase:		AEO Activity:		
	to RPM, Rescued			Total Calls for Service:	4,403
	Pets Movement:	439		Total Service Calls Con	2,459
	Total Transfers:	789		% Answered Calls:	55.85%
	% Transferred to RPM:	55.6%			
	Payments to RPM:	\$32,925		Priority 1:	
	Adoptions:	410		Incoming Calls:	769
	Return to Owner (RTC	62		Completed:	748
	Trap, Neuter & Releas	75		Dispatched:	5
	Animals Euthanized:	324		Pending:	2
	Dog Live Release %:	73.0%		Cancelled:	14
	Cat Live Release %:	90.7%		% Answered Calls:	98.18%
	Total Live Release %:	80.4%			
				Priority 2:	
<u>Intake:</u>				Incoming Calls:	453
	Over the Counter:	1,017		Completed:	433
	Field:	857		Dispatched:	8
	% Stray:	56%		Pending:	4
	% Owner Turn-in:	11%		Cancelled:	8
	% Other:	33%		% Answered Calls:	98.23%
	Total Intake:	1,874			
				Priority 3:	
Spay/ Neuter Surgeries Performed:				Incoming Calls:	910
	In House:	378		Completed:	802
	Houston Partners:	252		Dispatched:	86
	Total Surgeries:	630		Pending:	1
				Cancelled:	21
Revenue:				% Answered Calls:	97.69%
	Wellness/Fixin' Housto	\$30,692			
	ACO Fees:	\$3,406		Priority 4:	
	Licensing:	\$40,231		Incoming Calls:	2,269
	Private Funds:	\$10,057		Completed:	369
	Adoptions:	\$27,785		Dispatched:	0
	Total Revenue:	\$ 112,171		Pending:	0
				Cancelled:	1,900
<u>Licensing:</u>				% Answered Calls:	16.26%
	New Licenses:	608			
	Renewals:	1,549		Priority 5:	
				Incoming Calls:	2
Field Activity:				Completed:	1
	Citations issued:	117		Dispatched:	0
	Bites investigated:	98		Pending:	0
	Cruelty Confiscations	20		Cancelled:	1
				% Answered Calls:	50.00%





#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of **dogs and cats**. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

## Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report

Houston Partners - This is collaborative effort between several groups and the City of Houston to address resident spay/neuter needs. These partnerships provide an opportunity for constituents to receive a low cost spay/neuter surgery, rabies vaccination, and microchip.

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation